

Handle Anything

Modernize your process and upgrade your technology to IFS Cloud with experts who understand your business inside and out.

PRAGMATEK
IMPROVING PROCESSES. DRIVING RESULTS.

a proud member of the OSI family



A Single Point of Failure

A service call comes in for a five-year-old pump. Your technician arrives to find a custom coupling; a modification from three years ago. The specs are in a spreadsheet from 2018. The part isn't on the truck.

Back at the office, it unravels. Finance can't find the service contract. Did you invoice it last year? Sales sold a bespoke machine, but service has no blueprint. You're losing money, time, and a client relationship.

Your machinery is built to last decades. The business model supporting it is held together by sticky notes and running on a legacy IFS system that can't connect asset data across its lifecycle.

The question is:

What happens when it fails to stick?

Pragmatek, together with OSI, has spent over a decade inside manufacturing operations like yours, connecting teams and systems. We provide **Speed-to-Value** in your **IFS Cloud upgrade** so you don't waste time lost in scavenger hunts for information.



Key Advantages of Working With Pragmatek and OSI

Operations teams are tired of fighting their own systems. You could lose more time, money and sleep. Or reach out to Pragmatek and OSI for an **IFS Apps 10-to-Cloud Upgrade**. We've spent over a decade inside ERP systems ensuring they work as hard as your team does. Here's what changes when they actually connect:

- **Speed-to-Value**
Accelerate go-live and achieve tangible ROI faster with a configured, not just installed, solution.
- **Unbreakable Traceability**
Gain full lot and serial visibility from source to shipment, with audit-ready trails for compliance.
- **Connected Teams**
Enable real-time data flow across departments to eliminate silos, email chains, and surprises.
- **Optimized Cash Flow**
Align forecasts with real capacity to reduce excess inventory and free up working capital.
- **Audit-Ready Operations**
Built-in compliance workflows prepare you for regulatory reviews without fire drills.
- **Future-Ready Platform**
Leverage IFS Cloud's innovation and Pragmatek and OSI's accelerators for lower TCO and long-term adaptability.

Our OEM/Manufacturing ERP Implementation Approach

Our tailored approach to IFS Cloud upgrade streamlines your upgrade from Apps 10, focusing on managing technical debt, aligning licenses, and ensuring business continuity. Experience cloud-first **digital transformations**, single sources of **one truth**, and the ability to **manage by exception** with AI-driven insights. Organizations that upgrade to IFS Cloud see an average 414% ROI and 11-month payback period.



OSI continues to provide options after Hypercare ends. We offer EAP for IFS support needs.